



Children, Youth and Families Department
Child Care Licensing
SURVEY REPORT

Center Name: Cri Cri Day Care Center			Address: 2101-2 McNutt Sunland Park, NM 88063			Phone: (575)589-1477		
License Number: 144066	Issue Date: 06/9/2016	Expiration Date: 06/8/2017	Type: 3 Star FOCUS Child Care Center			Status: Licensed		
Capacity Over Age 2: 36 Under Age 2: 13 Night Care: 0 Playground: 24						Census Over 2: 8 Under 2: 4		
Days and Hours of Operation								
	<u>Monday</u>	<u>Tuesday</u>	<u>Wednesday</u>	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>	<u>Sunday</u>	
Opening Times:	06:00 AM	06:00 AM	06:00 AM	06:00 AM	06:00 AM	06:30 AM	Closed	
Closing Times:	12:00 AM	12:00 AM	12:00 AM	12:00 AM	12:00 AM	04:00 PM		
# of Classrooms: 3		Purpose: Incident Investigation		Date: 06/09/2017		Time: 02:45 PM		
Comments Director self-reported the incident immediately to the parent and local licensing unit. The facility was sanctioned.								

A SURVEY OF YOUR FACILITY HAS BEEN MADE AND YOU ARE NOTIFIED OF NON-COMPLIANCE OF THE REGULATIONS AS NOTED BELOW:

Licensure

8.16.2.11 A TYPES OF LICENSES	N/A
8.16.2.11 B RENEWAL OF LICENSE	N/A
8.16.2.11 D NON-TRANSFERABLE RESTRICTIONS OF LICENSE	N/A
8.16.2.12 A, K, M LICENSING ACTIONS AND ADMINISTRATIVE APPEALS	N/A
8.16.2.17 E, F SURVEYS FOR CHILD CARE FACILITIES	N/A
8.16.2.18 D COMPLAINTS	N/A
8.16.2.21 A LICENSING REQUIREMENTS	N/A
8.16.2.21 B CAPACITY OF CENTERS	N/A
8.16.2.21 C INCIDENT REPORTING REQUIREMENTS	N/A

Administrative Requirements

8.16.2.22 A ADMINISTRATION RECORDS	N/A
8.16.2.22 B MISSION, PHILOSOPHY AND CURRICULUM STATEMENT	N/A
8.16.2.22 C POLICY AND PROCEDURES	N/A
8.16.2.22 D FAMILY HANDBOOK	N/A
8.16.2.22 E CHILDREN'S RECORDS	N/A
8.16.2.22 F PERSONNEL RECORDS	N/A
8.16.2.22 G PERSONNEL HANDBOOK	N/A

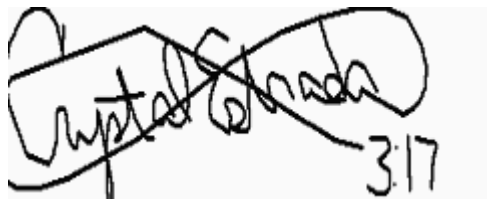
Personnel & Staffing

8.16.2.23 A PERSONNEL AND STAFFING REQUIREMENTS	N/A
8.16.2.23 B STAFF QUALIFICATIONS AND TRAINING	N/A
8.16.2.23 C STAFF/CHILD RATIOS AND GROUP SIZES	N/A

Center Name: Cri Cri Day Care Center	License Number: 144066	Date: 06/09/2017
Services & Care of Children		
8.16.2.24 A GUIDANCE	N/A	
8.16.2.24 B NAPS OR REST PERIOD	N/A	
8.16.2.24 C ADDITIONAL REQUIREMENTS FOR INFANTS AND TODDLERS	N/A	
8.16.2.24 D DIAPERING AND TOILETING	N/A	
8.16.2.24 E ADDITIONAL REQUIREMENTS FOR CHILDREN WITH SPECIAL NEEDS	N/A	
8.16.2.24 F ADDITIONAL REQUIREMENTS FOR NIGHT CARE	N/A	
8.16.2.24 G PHYSICAL ENVIRONMENT	N/A	
8.16.2.24 H SOCIAL-EMOTIONAL RESPONSIVE ENVIRONMENT <u>Deficiencies</u> Educators in the Toddler - (12 - 24 mo.) classroom(s) are not actively engaged with children when a child was sitting down playing in the paved portion of the playground area, an educator did not talk, actively listen and respond to the child appropriately by responding to child's questions and/or acknowledging the child's comments, concern's, emotions, and feelings. Educators physical response to the child who she believed was in distress, was not appropriate. Regulation: 8.16.2.24H(2) <u>Corrective Action Plan</u> Educators will actively engage with children. Educators will respond to children's questions, comments, concerns, emotions, and feelings in an appropriate manner. Date to be Completed: 07/09/2017 <u>Deficiencies</u> Educators in the Toddler - (12 - 24 mo.) class room(s) failed to model appropriate social behaviors, interactions and empathy. They failed to respond to children that were hurt in a caring and sensitive manner when a child was sitting peacefully, playing outside in paved portion of the playground area. An educator walked over and grabbed the child by the lower part of the arm, pulling the child off the ground using one hand. The educator carried the child by the one arm as she collected the childs shoes from the ground. The educator then swung the child around to the other side of her body to carry the child on her hip, sideways. Educator stated that she felt the pavement was too hot for the child. Regulation: 8.16.2.24H(4) <u>Corrective Action Plan</u> Educators will model appropriate social behaviors, interactions and empathy. Educators will respond to children that are angry, hurt, or sad in a caring and sensitive manner. Director and all educators will recieve a training on how to appropriately respond to health and safety situations, meeting the needs of children during difficult times, and how to evaluate personal reactions in situations. Licensing will work with the facility in order to obtain this training, the Director will contact the licensing unit within 10 days of delivery of this notice in order to schedule when the training will be conducted. A licensing employee is also to be present during the training. Date to be Completed: 07/09/2017	Non-compliance	
8.16.2.24 I EQUIPMENT AND PROGRAM	N/A	
8.16.2.24 J OUTDOOR PLAY AREAS	N/A	
8.16.2.24 K SWIMMING, WADING AND WATER	N/A	

Center Name: Cri Cri Day Care Center	License Number: 144066	Date: 06/09/2017
Services & Care of Children		
8.16.2.24 L FIELD TRIPS		N/A
Food Service		
8.16.2.25 B MEALS AND SNACKS		N/A
8.16.2.25 C MENUS		N/A
8.16.2.25 D KITCHENS		N/A
8.16.2.25 E MEAL TIMES		N/A
Health & Safety Requirements		
8.16.2.26 A HYGIENE		N/A
8.16.2.26 B FIRST AID REQUIREMENTS		N/A
8.16.2.26 C MEDICATION		N/A
8.16.2.27 A-D ILLNESS REQUIREMENTS FOR CENTERS		N/A
8.16.2.28 A-H TRANSPORTATION REQUIREMENTS FOR CENTERS		N/A
Buildings, Grounds & Safety		
8.16.2.29 A HOUSEKEEPING		N/A
8.16.2.29 B PEST CONTROL		N/A
8.16.2.29 C MECHANICAL SYSTEMS		N/A
8.16.2.29 D WATER AND WASTE		N/A
8.16.2.29 E LIGHTING, LIGHTING FIXTURES AND ELECTRICAL		N/A
8.16.2.29 F EXITS AND WINDOWS		N/A
8.16.2.29 G TOILET AND BATHING FACILITIES		N/A
8.16.2.29 H SAFETY COMPLIANCE		N/A
8.16.2.29 I SMOKING, FIREARMS, ALCOHOLIC BEVERAGES, ILLEGAL DRUGS AND CONTROLLED SUBSTANCES		N/A
8.16.2.29 J PETS		N/A

Please note: Per CYFD regulation NMAC 8.16.2, failure to comply with the corrective action plans as noted above, may result in further action taken against the licensee.

 3:17

06/09/2017



06/09/2017

Surveyor: Crystal Estrada

Date

Facility Rep: Rocio Rangel

Date